



## The Phone System You Want, Without the Maintenance Price Tag You Don't Want

### CallLINK® Delivers You State-of-the-Art Technology in a Fully-hosted System that STC Manages, Not You.

You know your organization could benefit from a new phone system, but change takes time and energy. Well, now it takes a lot less of those. CallLINK takes the hassle out of updating and upgrading your phone system. Not only is design and installation easier because we start first with your needs, but ongoing management and maintenance is non-existent because STC takes care of it all. No software, no server, just simple.

### You're Likely Paying Too Much for Your Current System.

Nobody likes to pay more for less, but that could actually be happening in your organization. Now is the time to take a look at new technology and new ways of managing your organization's lifeline—your phone system. CallLINK gives you advanced features, increased flexibility, big savings on long distance calls and enhanced audio clarity with a low total cost of ownership that you'll love.

### Focus on What You Do, and We'll Focus on What We Do.

Your IT and capital resources are limited and valuable. Put your efforts where they count most—on your core business—and let STC handle your phone systems. Wouldn't it be nice to have the phone system you know you need without on-site equipment to install, maintain and monitor? And wouldn't it be convenient for your central administrator to control phone system set up and customization online? We agree, and that's why we've got you covered!

### Full-function, Customizable and Flexible? You Got It.

CallLINK's hosted IP PBX service delivers you everything you want in an enterprise level phone system without the hassle and cost of an on-site PBX. It's the easy, efficient and effective way to get the features you want. How about *voice mail* and *voice mail to e-mail delivery*? And in our increasingly mobile world, you know you need forwarding options like *follow me* and *shared line appearance* which allows two different users to share answering and placing calls, and to ensure calls are answered quickly. There's even *multiple appearance directory numbers* (MADNs) that channel calls to multiple desks until one answers. You'll even get features like *call pick-up groups*, *music on hold*, *short code dialing*, and *soft phone* that lets you make and receive calls from your computer. That's the short list.

### You Won't Believe STC's Standard of Service.

CallLINK gives you all the functionality and features you want. And STC gives you the service you thought you could only dream of. We're big enough to easily handle your system, and personalized enough to be staffed with a team of real people and remote 24/7/365 monitoring.



"Your mission, your future matters to us. That's why we design systems and solutions that can grow as your needs grow."

– Chris Soiles  
Regional Account Manager  
STC



## Advanced, Effective, Efficient for Your Workplace.

Eliminate premises-based equipment, installation and maintenance. CallLINK is a space saver; it's just your handsets.

Use your existing broadband Internet connection instead of those expensive phone lines. CallLINK saves you money.

Get 500 aggregated minutes of long distance per seat per month. You may never pay a long-distance bill again.

Automatically handle calls and messages during power outages, and in emergencies, forward calls to home or mobile phones.

Administrators and users manage and control all communications features simply, from any web browser.

Perform moves, adds, and changes (MACs) at the click of a mouse.

Tailor calling features to individuals or groups through our web portal.

## All the Features You'd Expect... And Then Some.

- 3-Way conference calling
- Automated attendant
- Business group dialing plan
- Call hold
- Call forwarding (unconditional, unavailable, busy, selective)
- Call logs
- Call park/retrieve
- Call rejection (anonymous or selective)
- Call transfer
- Call waiting (with or without caller ID)
- Caller ID/calling name (delivery and blocking)
- CommPortal (for end-user administration)
- Direct inward dialing (DID)
- Directed call pick up
- Do not disturb
- Find me/follow me (configurable via web portal)
- Internal/external caller ID presentation
- Line state monitoring (busy lamp field)
- Message waiting lamp
- Multi-line hunt groups (MLHG's)
- Multiple appearance directory number (MADN)
- Music on hold - basic
- Outgoing call blocking
- Priority call
- Screen list editing
- Shared line appearance
- Short codes (speed dialing/extension dialing)
- SimRing (basic find me/follow me)
- Station-to-station intercom dialing
- Toll restriction
- Unified communications (with web portal)
- Voice-mail
- Voice-mail to e-mail
- Web based admin (for SMB/BG administrator)

## Real People Means a Real Partner.

When it's time to upgrade your organization's telephone systems, then it's time to look beyond price and features and consider uptime, reliability, maintenance, flexibility, scalability and ongoing support. It's also critical to know who will be there when you call. An automated attendant or a real person who can assist you? You really need to ask yourself which company will be a true partner. Which company stands ready with real people—not auto attendants and wait times? Which company proactively stops problems from happening? Which company is going to make your life easy, make your boss happy and keep your organization up and running? When you ask yourself those questions, the answer is simple. You work with STC.

STC is a telecommunications company that, since 1999, has been helping schools, government agencies, cities, towns and businesses communicate using voice, data and video. We do it by designing, installing and managing broadband wireless systems and hosted services. While we take pride in our technical achievements, the thing that we're most proud of is our personal service. We know our clients, and they know us. We keep it to that level and that's what keeps what we do real... and reliable. 99.99% reliable.

## Ask Us About Our Other Services.

- BroadLINK®
- VoipLINK®
- FlexLINK
- MailLINK

## Let's Talk.

Want to learn more about how CallLINK can solve your telephone challenges? Ready to get a custom-engineered hosted voice system for your organization without the up front investment and management headaches? We're ready to listen, ready to help.



RealPeople RealTime™

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